

SHORT STAY VISITORS COVER

BUPA. FIND A HEALTHIER YOU

Bupa 

At Bupa, it's our purpose that makes us different - helping our members to live longer, healthier, happier lives.

So whatever your reason for visiting Australia, you're in good hands.



HEALTHCARE IN AUSTRALIA

We have over 65 years experience and understand that healthcare can be confusing to new visitors. That's why we aim to provide the best advice and support to help you find what's right for your needs.

What is Medicare?

Medicare is Australia's public healthcare system - for all citizens and most permanent residents. It provides free or subsidised cover for certain healthcare services. Some international visitors may receive Medicare benefits if a treatment is considered medically essential.

Do I have access to Medicare?

Are you a visitor from a Reciprocal Health Care Agreement Country?

Use our online tool to find out
bupa.com.au/visitors-medicare



The Private Healthcare System

The private system includes health insurers like Bupa, who work with Medicare to provide Australians with access to medical services and health providers.

Over 50% of Australians rely on Private Healthcare. Learn more at privatehealthcareaustralia.org.au

IS SHORT STAY VISITORS COVER RIGHT FOR ME?

If you are under 50 and visiting Australia to work temporarily or study, and your visa doesn't require Overseas Student Health Cover (OSHC), you may want to consider Short Stay Visitors Cover. It helps ensure you'll be covered for the cost of medical treatment if you get sick or have an accident, giving peace of mind for your temporary stay in Australia.



Protect yourself from the unexpected

If the unexpected happens during your stay you can be covered for treatments and medical care.



Unlimited Emergency ambulance

We take care of all emergency ambulance transport and on-the-spot treatment by our recognised providers.



Convenience

Get peace of mind by choosing your doctor, plus where and when you'd like to be treated.



Extras cover

Choose from a wide range of services including optical and dental.

There are two different types of membership available*



Single

Cover for you only.



Couples

Cover for you and your partner.

This cover is only available if you are on one of these visas.

Skilled – Recognised Graduate (Temporary) Visa	476
Temporary Work (Short Stay Activity) Visa	400
Working Holiday Visa	417
Work and Holiday Visa	462
Visitor Visa~	600
Electronic Travel Authority (ETA) Visa~	601
eVisitor Visa~	651

*This cover is not available for families with children.
~Documentation to confirm enrolment in an Australian university, English language centre or other educational institution will be required for this visa subclass.



Short Stay Visitors Cover is only available to overseas visitors under 50 years of age.

WE'RE HERE TO HELP FIND A HEALTHIER YOU



TALK TO HEALTH PROFESSIONALS

24 hour advice line

- advice on simple medical problems
- medical translation services
- contact details and location of the nearest medical facilities.



GREAT BENEFITS FOR YOU

Member Exclusives

- gym memberships
- movie vouchers
- theme park entry.

Visit bupa.com.au/memberexclusives



MANAGE YOUR HEALTH

Bupa health and wellness

- find reliable health information
- track and manage health goals
- get a snapshot of your health status and explore your 'real' health age.

Visit bupa.com.au/health



FIND A PROVIDER

Search for a service

- doctors, hospitals and Members First ancillary providers
- search by name, type or even your location.

Visit bupa.com.au/find-a-provider



myBupa

myBupa is Bupa's member self service area that helps you manage your health cover. In addition, if you register for myBupa you will get access to member exclusives including up to 25% off cinema box office prices.

All you need to register is your

- full name
- date of birth
- membership number
- postcode.

Once registered, you have instant access and can do the following 24/7

- claim on most extras
- update your contact details
- order a membership card
- view information about what you're covered for
- view claims history.



VISIT
myBupa

SHORT STAY VISITORS COVER



Access to Private and Public Hospitals

Peace of mind knowing that in most cases you're covered for in-patient services, accommodation and theatre fees at Members First, Network and public hospitals.



Doctors and Specialists

Get up to 100% of the MBS fee for the cost of medical services provided by doctors or specialists in or out of hospital.



Pharmacy

We'll take care of selected pharmacy items up to \$50 per script item, after you pay the PBS co-payment fee.*



Emergency Ambulance

Unlimited emergency ambulance transportation and on-the-spot treatment by our recognised providers.



Private room

Get your own room where available or \$50 back when you stay overnight at our Members First hospitals.#

Hospital (in patient) services

Clinically required inpatient treatment receiving a Medicare benefit, including:

- accidents after joining
- cardiac and cardiac related services (e.g. open heart and bypass surgery)
- appendicitis
- dental surgery
- knee arthroscopy and meniscectomy procedures.

\$10.18
per week[^]

\$250 excess applies

*\$300 yearly limit per person. #Conditions apply. Contact us for more details. ^Price includes GST and is based on a single person.

Services not covered

- pre-existing conditions, ailments or illnesses
- pregnancy related services (including childbirth)
- procedures not approved by the Medical Services Advisory Committee
- procedures not recognised by Medicare
- cosmetic surgery
- non-emergency ambulance
- IVF and assisted reproductive services
- sterilisation reversal
- experimental treatment
- repatriation
- respite care
- hip and knee joint replacement (including arthroplasty, revision and resurfacing procedures)
- cataract and eye lens procedures.

There are other services that are not fully covered or not covered at all. For further information please refer to the important information guide at bupa.com.au/visitors-info

Waiting Periods

A 12 month waiting period will apply

- for palliative care, psychiatric and rehabilitation services.

A waiting period does not apply when:

- treatment is required as a result of an accident sustained after joining us.

~Available in NSW, QLD, SA, VIC and WA.



WAYS YOU CAN SAVE

Members First provider network







Use our Members First and Network hospitals to help reduce or eliminate out-of-pocket hospital expenses.

Members First day facilities

Use our Members First day facilities for no out-of-pocket hospital or medical expenses.~

COMPARE AND CHOOSE YOUR EXTRAS

Extras cover is additional to Short Stay Visitors Cover and is an easy way to help maintain your health. To make it easier for you to compare covers, we have listed the extras services most commonly used by our members below. To see our extensive list of included extras visit bupa.com.au/visitors-facts for more detail.

		Choose your own extras				
		Platinum	Gold	Silver	Your Choice (Choose four services)	Bronze
Waiting periods		YEARLY LIMITS				
 General dental	2 months	Unlimited	Unlimited	Unlimited	\$700*	\$350
 Major dental	12 months	\$1,200	\$1,100	\$1,000	\$500*	x
 Optical	2 months	\$280^	\$240^	\$200^	\$180^	\$150^
 Physiotherapy	2 months	\$900	\$800	\$700	\$450*	\$350 combined limit
 Chiropractic and osteopathy	2 months	\$700	\$600	\$500	\$350*	
 Natural therapies	2 months	\$500	\$500	\$400	\$500*	
Other services	Up to 12 months	Go to bupa.com.au/visitors-facts				

Sub limits, per policy limits and lifetime limits apply to some services on selected covers. Benefit limits based on year 1 maximums once the waiting period has been served. *This amount increases year on year up to a maximum of six years. ^Higher limits apply when using a Members First optical provider.

JOINING BUPA IS **EASY**

Other important information you should know can be found at: bupa.com.au/visitors-info

Go to bupa.com.au to see our Overseas Visitors rules.



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bupa.com.au/overseas



Visit a local Bupa centre

FOR MORE INFORMATION



134 135

(from within Australia)

+61 3 9487 6400

(from outside Australia)



bupa.com.au/overseas



Visit your local Bupa centre



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The World of Bupa

Health Cover
Health Coaching & Programs
International Health Cover
Corporate Health Solutions
Optical Products & Services
Dental Services
Aged Care
Medical services
Travel, Home & Car Insurance
Life Insurance
Pet Insurance