

On-Referrals

Fact Sheet: General Definitions and Rules



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What is an On-Referral?

The term 'On-Referral' refers to a situation in which a Defence member is on-referred from one Health Practitioner to another Health Practitioner or Clinical Service, and/ or goes beyond the scope of what was requested during the initial referral.

The on-referral may require further approval from Defence, prior to the commencement, depending on whether the service is deemed as non-restricted or restricted by Defence.

What is a Non-Restricted Service?

Non-Restricted Services are direct requests for investigation and diagnostic purposes only, this includes Pathology and Imaging & Radiology.

On-Referrals for Non-Restricted Services DO NOT require further Defence approval.

What is a Restricted Service?

Restricted Services include all services that are not considered a Non-Restricted Service as specified above.

On-Referrals for Restricted Services require further Defence approval.



Non-Restricted Services

DO NOT require further Defence approval



Restricted Services

Outside scope of Non-Restricted Services
Require further Defence approval

If you have any feedback on this document, please contact the Bupa ADF Health Services team:
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