

OVERSEAS STUDENT HEALTH COVER

BUPA. FIND A HEALTHIER YOU

Bupa 

At Bupa, it's our purpose that makes us different – helping our members to live longer, healthier, happier lives.

We focus on your health, so you can focus on your studies.

This brochure is a summary of the cover we offer. For more information, including what's covered and what's not, you should read this together with our Important Information Guide at bupa.com.au/oshc-info

Go to bupa.com.au to see our Overseas Visitors rules.



HEALTHCARE IN AUSTRALIA

We have over 65 years experience and understand that healthcare can be confusing to new visitors. That's why we aim to provide the best advice and support to help you find what's right for your needs.

What is Medicare?

Medicare is Australia's public healthcare system – for all citizens and most permanent residents. It provides free or subsidised cover for certain healthcare services.

The Private Healthcare System

The private system includes health insurers like Bupa, who work with Medicare to provide Australians with access to medical services and health providers.



Do I have access to Medicare?

If you're applying for a student visa, a current student or looking to extend your student visa you will not have access to Medicare.*

*Belgian students are covered under the Reciprocal Health Care Agreement with Australia. Visit immi.gov.au/students/health-insurance.htm

WATCH OUR YOUTUBE VIDEO BUPA.COM.AU/ABOUTSHC

WHAT IS OVERSEAS STUDENT HEALTH COVER?

Overseas Student Health Cover (OSHC) helps ensure you'll be covered for the cost of medical treatments if you get sick or have an accident. The Australian Government requires you to have OSHC for the duration of your study period in Australia.# When you lodge your visa application with the Department of Immigration and Border Protection you must show proof of your OSHC.



Meet visa requirements

To be 100% sure you comply with the Australian Government's insurance requirements.



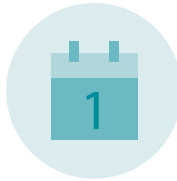
Protect yourself from the unexpected

If the unexpected happens during your stay you can be covered for treatments and medical care.



Unlimited Emergency ambulance

We take care of all emergency ambulance transport and on-the-spot treatment by our recognised providers.



Convenience

Get peace of mind by choosing your doctor, plus where and when you'd like to be treated.

There are 3 different types of membership available



Single

Cover for you only.



Couples

Cover for you and your partner.



Family*

Cover for you, your partner and your children under 18 years of age if they live with you in Australia.

To be eligible for OSHC you must hold a student visa, be in the process of applying for a student visa or be on a bridging visa while applying to extend your student visa. #If you are a Norwegian, Swedish or Belgian student you may not need OSHC. Visit immi.gov.au/students/health-insurance.htm *OSHC does not provide cover for extended family members, such as your mother, father, brother or aunt. If these family members come to Australia to visit you, we can provide them with overseas visitors cover. Contact us on 134 135 for more details.

WE'RE HERE TO HELP FIND A HEALTHIER YOU

MULTI-
LINGUAL



TALK TO PROFESSIONALS

24 hour student advice line

- medical and accident assistance
- personal safety, drug or alcohol issues
- home and property assistance
- general tax and legal inquiries.



GREAT BENEFITS FOR YOU

Member Exclusives

- gym memberships
- movie vouchers
- theme park entry.

Visit bupa.com.au/memberexclusives



MANAGE YOUR HEALTH

Bupa health and wellness

- find reliable health information
- track and manage health goals
- get a snapshot of your health status and explore your 'real' health age.

Visit bupa.com.au/health



FIND A PROVIDER

Search for a service

- doctors and hospitals
- search by name, type or even your location.

Visit bupa.com.au/find-a-provider

OVERSEAS STUDENT HEALTH COVER



Access to Private and Public Hospitals

Peace of mind knowing that in most cases you're covered for in-patient services, accommodation and theatre fees at Members First, Network and public hospitals.



Doctors and Specialists

Get up to 100% of the MBS fee for the cost of medical services provided by doctors or specialists in or out of hospital.



Pharmacy

We'll take care of selected pharmacy items up to \$50 per script item, after you pay the PBS co-payment fee.*



Emergency Ambulance

Unlimited emergency ambulance transportation and on-the-spot treatment by our recognised providers.



Private room

Get your own room where available or \$50 back when you stay overnight at our Members First hospitals.#

Hospital (in patient) services

Clinically required inpatient treatment receiving a Medicare benefit, including:

- accidents after joining
- cardiac and cardiac related services (e.g. open heart and bypass surgery)
- pregnancy related services (including childbirth)
- gynaecological surgery
- appendicitis
- dental surgery
- knee arthroscopy and meniscectomy procedures
- joint replacements.

*\$300 yearly limit for singles, \$600 for couples and families. #Conditions apply. Contact us for more details

Services not covered

- procedures not approved by the Medical Services Advisory Committee
- procedures not recognised by Medicare
- cosmetic surgery (that is not clinically necessary and where benefits are not payable by Medicare)
- non-emergency ambulance
- IVF and assisted reproductive services
- experimental treatment
- repatriation
- respite care.

There are other services that are not fully covered or not covered at all. For further information please refer to the important information guide at bupa.com.au/oshc-info

Don't forget waiting periods apply

2 Month waiting period

- for pre-existing conditions, ailments or illnesses of a psychiatric nature.

12 Month Waiting Period

- for all other pre-existing conditions, ailments and illnesses
- pregnancy related services (including childbirth).

Waiting periods don't apply when

- treatment is required as a result of an accident sustained after joining us
- you have a condition which is defined under the Emergency Treatment section of the Important Information guide at bupa.com.au/oshc-info

[^]Available in NSW, QLD, SA, VIC and WA. [~]You may be asked to pay a Medical Gap to the doctor that is not claimable under OSHC.



WAYS YOU CAN SAVE

Members First provider network

Use our Members First and Network hospitals to help reduce or eliminate out-of-pocket hospital expenses.

Members First day facilities

Use our Members First day facilities for no out-of-pocket hospital or medical expenses.[^]

Direct Billing Doctor

Use a Direct Billing Doctor and your consultation will be paid by Bupa, reducing or eliminating out-of-pocket expenses.[~]

If you want more information, including what's covered and what's not, read this together with our Important Information Guide at bupa.com.au/oshc-info




Extras cover

Choose Extras cover for services that OSHC doesn't cover, such as dental, physio, chiro and optical for under \$1 a day.*

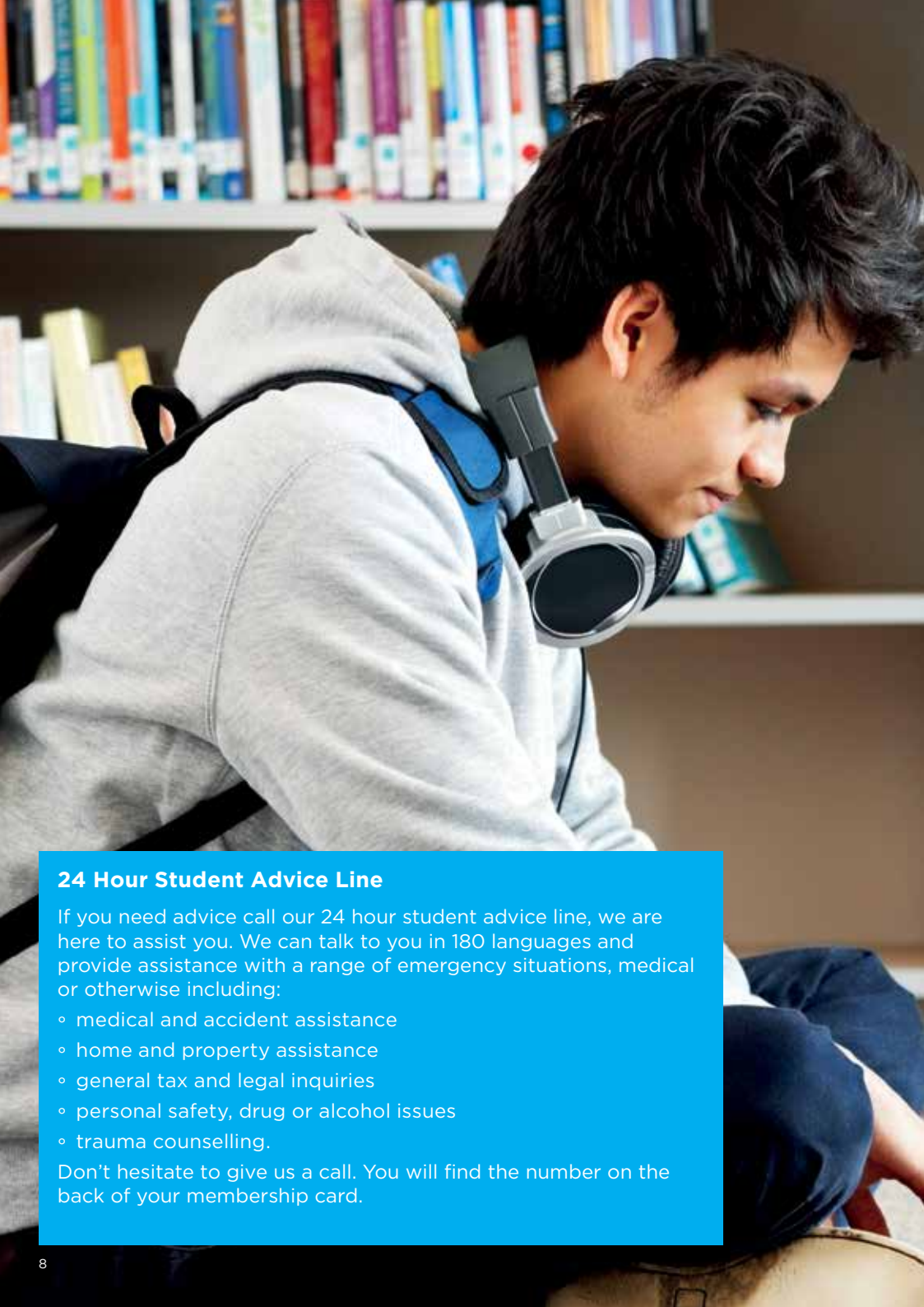
*Price is based on our Bronze Extras cover for a single person in NSW with 0% rebate.

COMPARE AND CHOOSE YOUR EXTRAS

Extras cover is additional to OSHC and is an easy way to help maintain your health. To make it easier for you to compare covers, we have listed the extras services most commonly used by our members below. To see our extensive list of included extras visit [bupa.com.au/visitors-facts](https://www.bupa.com.au/visitors-facts) for more detail.

| | | Choose your own extras | | | | |
|--|-----------------|---|-----------|-----------|---------------------------------------|----------------------|
| | | Platinum | Gold | Silver | Your Choice (Choose four services) | Bronze |
| Waiting periods | | YEARLY LIMITS | | | | |
|  General dental | 2 months | Unlimited | Unlimited | Unlimited | \$700* | \$350 |
|  Major dental | 12 months | \$1,200 | \$1,100 | \$1,000 | \$500* | X |
|  Optical | 2 months | \$280^ | \$240^ | \$200^ | \$180^ | \$150^ |
|  Physiotherapy | 2 months | \$900 | \$800 | \$700 | \$450* | \$350 combined limit |
|  Chiropractic and osteopathy | 2 months | \$700 | \$600 | \$500 | \$350* | |
|  Natural therapies | 2 months | \$500 | \$500 | \$400 | \$500* | |
| Other services | Up to 12 months | Go to bupa.com.au/visitors-facts | | | | |

Sub limits, per policy limits and lifetime limits apply to some services on selected covers. Benefit limits based on year 1 maximums once the waiting period has been served. *This amount increases year on year up to a maximum of six years. ^Higher limits apply when using a Members First optical provider.



24 Hour Student Advice Line

If you need advice call our 24 hour student advice line, we are here to assist you. We can talk to you in 180 languages and provide assistance with a range of emergency situations, medical or otherwise including:

- medical and accident assistance
- home and property assistance
- general tax and legal inquiries
- personal safety, drug or alcohol issues
- trauma counselling.

Don't hesitate to give us a call. You will find the number on the back of your membership card.



myBupa

myBupa is Bupa's member self service area that helps you manage your overseas student health cover. In addition, if you register for myBupa you will get access to member exclusives including up to 25% off cinema box office prices.



All you need to register is your

- full name
- date of birth
- membership number
- postcode.

Once registered, you have instant access and can do the following 24/7

- submit a claim online
- update your contact details
- order a membership card
- renew your cover
- view information about what you're covered for
- view claims history.


JOINING BUPA IS **EASY**

 1800 888 942

 bupa.com.au/students

 Visit a local Bupa centre

FOR MORE INFORMATION

 **1800 888 942**
(from within Australia)

+61 3 9937 4223
(from outside Australia)

 **bupa.com.au/students**

 **Visit your local Bupa centre**



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The World of Bupa

Health Cover
Health Coaching & Programs
International Health Cover
Corporate Health Solutions
Optical Products & Services
Dental Services
Aged Care
Medical services
Travel, Home & Car Insurance
Life Insurance
Pet Insurance